

Disinfection Disclaimer

We always try our best to disinfect your computer without having to overwrite important files, photos, etc. However, with malware being what it is now, that is not always possible. Many viruses, especially if they have been active for awhile prior to detection, corrupt the necessary Windows files/software that is required to boot up the computer to retrieve this data. This is the only service we are unable to fully guarantee. To lessen the chances of losing important files and memories alike, please note the following:

1. **Be sure to keep regular backups** of your work, photos, music, data, internet bookmarks/favorites and any other important information kept on your computer.
2. If you have cracked (illegal) software installed on your computer, this could be the reason your computer is infected. Please note that during the disinfection process these programs will be removed from the computer as they are a security risk.
3. **If you have any P2P programs installed on your computer, we suggest removing them** as well.
These include programs such as uTorrent, Bittorrent, LimeWire, Morpheus, etc.
4. **Always have active Anti-Virus protection.** It only takes one minute without protection to get infected. If you need protection, contact us at Support@CIRJConcepts.com to purchase AVG Security software. It is the only one we recommend and because we recommend it, we also sell it. (We do not sell it for much of a profit. There is no markup from the AVG price.

As mentioned above, we try every possible technique to disinfect your computer prior to performing any other file removing procedures. It is not always possible to recover your data files but we try our best. Even in the event that we are unable to save your files, the cost will remain the same. It is the responsibility of the computer owner to keep regular backups of their important files.

We thank you for your time.

CIRJ Concepts